



Productwarranty Document

1. Within 10 years, from the delivery date, We renew or reimburse our special designed BirdBlocker strips and clamps In case of damage due to material or manufacturing faults.

2. Conditions for this guarantee:

- a. Exclusive use and installation of all system components part to the BirdBlocker system.
- b. Compliance with the installation and operating instructions that are valid at the time of installation.
- c. Short report of material error must be sent via info@birdblocker.nl. Image documents must be provided.
- d. Claim stated within the warranty period of 10 years.
- e. A warranty case will be inspected by BirdBlocker or by an independent BirdBlocker partner

3. Warranty services:

If all the aforementioned warranty conditions are met, BirdBlocker will proceed to reimbursement or deliver replacement material (according to customer choice), under the following conditions:

- a. Any costs for re-delivery are for user.
- b. If re-delivery is not possible, BirdBlocker reimburses the then valid purchase price with a depreciation of 10 % per year.
- c. Remaining guarantee for the BirdBlocker system is transferred to the replacement; no additional warranty is offered on replacement parts.
- d. If the original BirdBlocker type is out of production, we will supply (as far as possible) a functionally equivalent as a replacement.

4. Exclusion of warranty:

- a. Installation or de-installation that has not been carried out in accordance with the BirdBlocker installation manuals approved building practices.
- b. Modifications and / or addition of parts to the specific BirdBlocker system by third parties.
- c. Any form of force majeure (lightning, fire or natural disasters in particular).
- d. Minor changes in appearance, such as bleaching and discoloration of the parts; discolouration of the materials does not affect the functioning of the delivered product and therefore falls outside the warranty; the materials are UV-resistant and will not lose their function under the influence of UV.

5. Geographical area of validity:

The guarantee is limited to the geographical area located within the European Union.

6. Limitation of liability:

The customer shall not hold BirdBlocker liable in any way for any shortcomings or for the use of the BirdBlocker system. BirdBlocker is limited to compensation of damage, up to a maximum amount of 100% of the purchase price of the relevant part of the BirdBlocker system. Work for de- and re-assembly is never reimbursed.

7. Final provisions:

- a. BirdBlocker provides these warranty conditions in several languages. If there is any discrepancy in the content of the warranty conditions between the different language versions, the Dutch version of the warranty conditions is leading.
- b. this warranty does not affect the legal provisions of the protection of the consumer.

Yours sincerely,

P. van der Ven

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